### HELMHOLTZ



Tracking and ensuring the integration process of cloud services

Service Integration

André Giesler, Janne Schulz

#### **CHALLENGES**



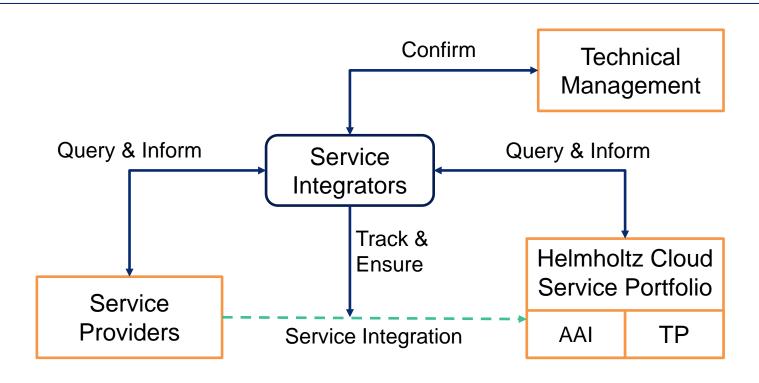
### What do we have to cope with?

- Initial portfolio list
  - Distributed at nine Helmholtz centers
  - 38 single services to be integrated
  - Some services deployed at various centers
  - Condensed to 21 distinct services
  - Huge variety of cloud readiness from iterations
- Harmonization of
  - Institutions and Service Providers
  - Service releases, versions, local solutions
  - Infrastructural issues (AAI, Helpdesk, etc.)
  - Priorities

### **SERVICE INTEGRATORS**



#### Communication & Coordination



#### **AAI INTEGRATION**



### Capability to work with Helmholtz AAI

- Helmholtz AAI connection
  - Already established or not
  - Supported protocols
  - Infrastructure Proxies
- Management of VOs and groups
  - Unique Identifier
  - Filtering and identifying
  - Deal with various VO memberships of users
- Assurance levels
- Potential interference by any other AAIs or user back-ends

#### **USER PROVISIONING**



### Processing of Accounts across the Cloud

- Creating user identities and roles in services
- Goal is automatic user provisioning
- Checking level of maturity
- Sufficient information provided for account?
- Quota and limits
  - What is there?
  - Difference internal and external Helmholtz users

#### **DEPROVISIONING**



# **Control User Offboarding**

- Level of automatization
- Removing access to services in an orderly sequence?
- How is the process currently managed?
- Mechanisms to suspend user access
- Relying on which information
  - Helmholtz AAI
  - Local IdPs

#### TICKET AND SUPPORT SYSTEMS



### Integrating Service Helpdesk

- Access of external users
- Awareness of data protection
- Linking local and central helpdesk
  - using central HIFIS helpdesk directly
  - redirecting requests to institutional helpdesk

#### OUTLOOK



# **Current and Upcoming Tasks**

