



UNIVERSITÄT  
HEIDELBERG  
ZUKUNFT  
SEIT 1386

# A research software engineering department at a German university: Four years and counting

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# The Scientific Software Center

## Mission Statement

*The Scientific Software Center strives to improve research software development practices at Heidelberg University and beyond, to promote reproducible science and research software sustainability.*

Development & Sustainability

Teaching & Consultation

Outreach & Communication

White paper:  
[10.5281/zenodo.10867903](https://zenodo.org/record/10867903)

# Structure and organization of the SSC

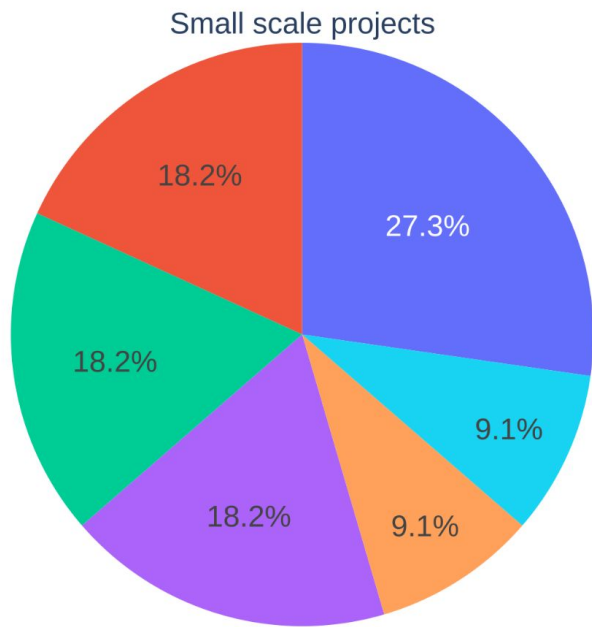
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# Who we are

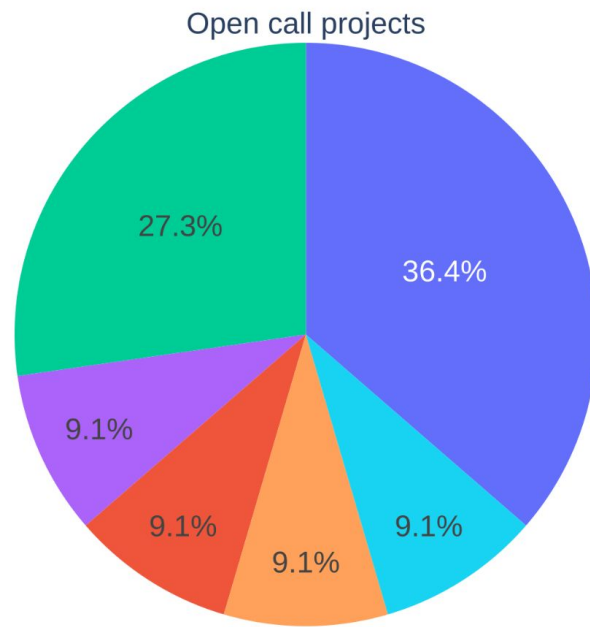
- Founded late 2020 with 3 RSEs by excellence funding (incubator)
- Growth through third party funding
- Team of 11 RSEs by early 2025, plus one sysadmin, one admin
- One scientific coordinator, one administrative coordinator
- Scientific board (12 people from various backgrounds/organizational roles)



# Distribution of small-scale and open call projects 2021-2023



■ Life Sciences  
■ Natural Sciences



■ Computer Science/Mathematics  
■ Digital Humanities  
■ Social Sciences  
■ Earth Sciences

# Exemplary RSE projects

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# A successful project: ammico

**Researcher:** From social (political) sciences

**Research question:** Analyze social media posts to identify characteristics of misinformation

**Data:** Social media posts (screen shots) of varying resolution, language, content

**Prior work:** Take screenshots from wayback machine, crop manually

**Development project tech stack:** Python (pandas, spaCy, transformers, LAVIS, retinaface, deepface, OpenCV, dash/plotly)

**User interface:** Jupyter notebook

<https://github.com/ssciwr/AMMICO>

DOI doi: 10.31235/osf.io/v8txj

# Example: User interface

ammico

## AI Media and Misinformation Content Analysis Tool (Social/Political Sciences)



TextDetector x

☒ Analyse text

Select models for  
text\_summary,  
text\_sentiment,  
text\_NER or leave  
blank for default:

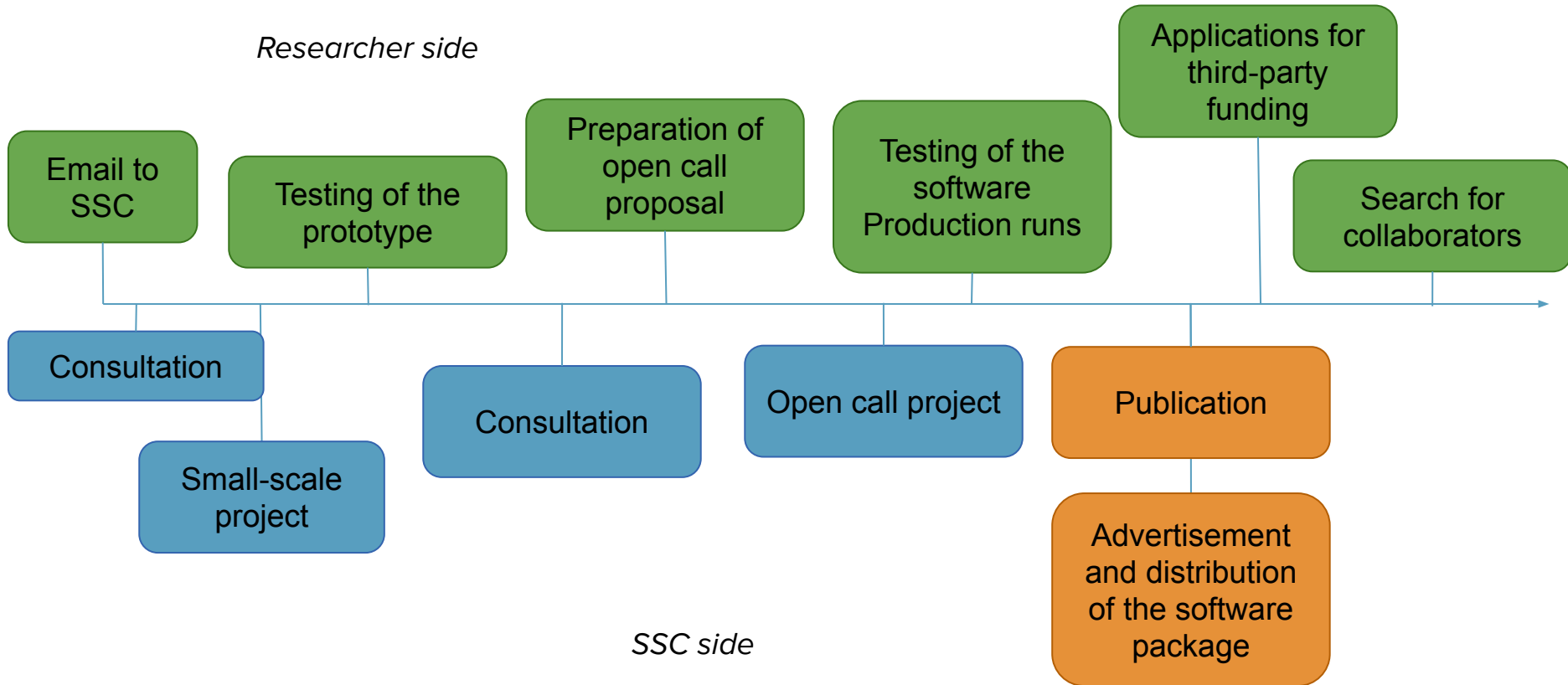
Select model  
revision number for  
text\_summary,  
text\_sentiment,  
text\_NER or leave  
blank for default:

Run Detector

filename	../data/Image_some_text/109237S_spa.png
text	29 de septiembre CONFÍAN EN LA REUNIÓN DE HOY 0:10/0:14
text_language	es
text_english	September 29th THEY TRUST IN TODAY'S MEETING 0:10/0:14
text_clean	September 29th THEY TRUST IN TODAY'S MEETING
text_summary	September 29th THEY TRUST IN TODAY'S MEETING 0:10/
sentiment	POSITIVE
sentiment_score	0.99
entity	
entity_type	



# ammico: A timeline



# Shifting requirements

## Objectives July 2022:

- Text extraction and translation
- Text cleaning
- Person, face and emotion recognition, detection of gender, type of clothing
- Object detection
- Color (hue) detection

**Initial requirements**  
**Feasibility**

*Communication*  
*Testing*  
*Test data*  
*Test results*  
*Reference results*

## End of open call project June 2023:

- Text extraction and translation
- Text cleaning, summary, named entity recognition, sentiment analysis, topic analysis
- Person, face and emotion recognition, detection of gender, ethnicity, age
- Image captioning and visual question answering
- Color (hue) detection
- Multimodal search
- Cropping tool

**Implemented features**  
**Accuracy**

# Characteristics of an “unsuccessful project”

**Researcher:** Not engaged in the development process/continuous delivery, not open to adapt their own development process

**Research question:** Too complex or outdated, not relevant for their future research

**Data:** Incomplete, not available at all, not of the required accuracy or size

**Prior work:** Incomplete and/or not appropriate approach/”too legacy” (complex)

**Development project tech stack:** Not appropriate, too niche, no one with dedicated expertise available / too steep learning curve for the available amount of time

**User interface:** Not appropriate for the targeted user community

# Many more projects on SSC homepage

<b>Establishing a knowledge graph community in biomedical science</b>	Systems Biomedicine	Funded Project	2024 - 2027	→
A unifying framework for biomedical knowledge graphs				
<b>faunanet</b>	bioacoustics, edge computing, biology	Funded Project	2024	→
Build a prototype for a flexible bioacoustic platform on edge devices (raspberry pi zero in particular)				
<b>Kinetic Data Fitting</b>	Molecular Biology, Chemistry	Small Scale Project	2024	
Improve algorithm for kinetic data fitting to achieve higher accuracy and provide more descriptors of the quality of the fit.				
<b>Matlab Web App Deployment</b>	Medicine	Small Scale Project	2024	↗
Consultation on deploying Matlab Web Apps both via CI-built standalone installers and via Matlab Web App Server.				
<b>MONDEY</b>	Psychology	Open Call Project	2024	→
MONDEY (Milestones of Normal Development in Early Years) website				
<b>NeuroSeq</b>	neuroscience	Funded Project	2024	→
Create prototype of a MIDI-like GUI to edit and simulate neuron models				

<b>parzivAI</b>	linguistics, German language studies	Small Scale Project	2024	
Chatbot for German medieval language and history interaction.				
<b>predicTCR</b>	medical	Funded Project	2024	→
Web service for users to upload samples, process them, download results				
<b>Project W</b>	Linguistics	Software Practical, Small Scale Project	2024 - 2025	↗
A self-hosted platform for audio transcription with OpenAI's Whisper model. Puts large emphasis on data protection in order to allow transcription of sensitive research data.				
<b>QHCC</b>	Medical	Funded Project	2024	↗
Webpage for a project providing a hepatocellular carcinoma imaging data set and machine learning models.				
<b>Schreiben nach der Briefkultur: E-Mails - Dynamiken der Normierung und Standardisierung</b>	linguistics/romantic/digital_humanities	Funded Project	2024	↗
Web portal where donors can upload emails. These emails are then anonymized using the Python package anonymizer and placed in a database together with the raw data and metadata.				

# SSC management and administration

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# Current management of “Project SSC”

- Regular meetings with scientific and administrative coordinator (monthly)
- Regular meetings with scientific board (twice per year)
- Yearly reporting duty
- Important questions/decisions are reviewed by coordinators, critical questions/decisions reviewed by scientific board
- Day-to-day issues handled by the three core RSEs with the help of the group: A lot of ***team effort and communication/consensus***
- Assignment of projects to people and funding to people a very difficult task! We need resource pooling (money, contracts, projects)
- Recognition of RSEs and a viable career path is fundamentally important for our effectiveness

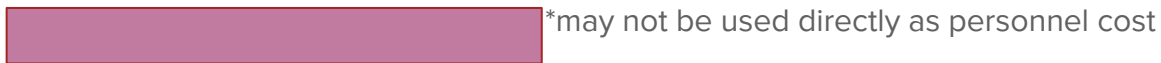
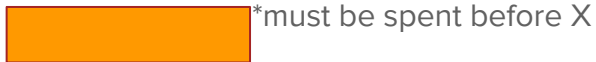
**SSC: A startup in an academic setting**

# Administrative burden: Example



## Funding (projects)

*“The mythical man month”*



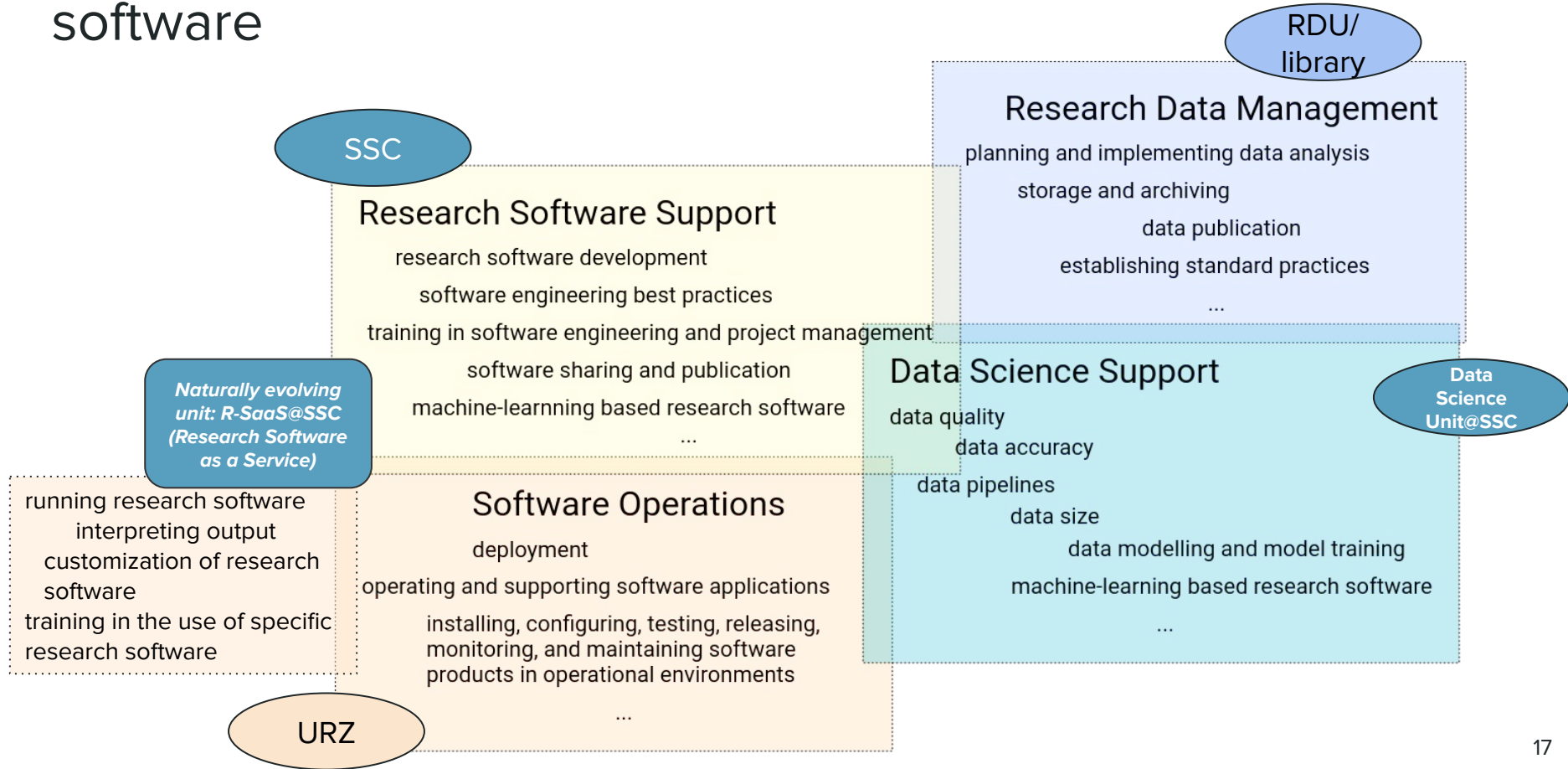
# Management of SSC projects and people

- Ongoing process: Map people to projects, but also allow teams and learning
- Hiring and onboarding process has been established and is being refined with every new member
- Ownership: Every member is expected to contribute to project SSC and improve the center
- Psychological safety: Crucially important for early delivery
- Funding acquisition: A challenge in itself
- Different team constellations and team roles
- A lot more than “only IT”: There could be so much more support for the different roles (the “RSE unicorn”:  
Software Engineer + Project Manager + Team Manager + Domain Knowledge  
+ Funding Acquisition + Teaching + Training + ... )





# Types of support needed for research data and software



# Training and knowledge transfer

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# Training

- Offer many smaller compact courses that PhD students / Postdocs / Master students can squeeze in
- Very hands-on, practical, publicly available (todo: Integrate available material into software carpentries)
- Participants mostly highly motivated & excellent feedback
- Participants from all career stages, domains, and levels of expertise: extremely heterogeneous, which is challenging
- SSC Fellows mentoring program

# Example: Courses

## Compact Courses: Software Engineering Best Practices

- The Unix Shell
- Version Control with git
- Open Source Licensing
- Automated Testing with GitHub Actions
- A short tour of sustainable software development
- Containers in Science: Using Docker and Singularity
- Advanced Topics in Version Control with git
- Effective Software Testing
- AI in research software
- Generative AI for writing (research) software

## Compact Courses: Language-specific

- Python Best Practice
- Introduction to Python Testing
- Data Exploration with Python and Jupyter
- Python Packaging

## Compact Courses: High-performance computing

- Performance Benchmarking C++ Applications
- High Performance C++

## Seminar Series

- Lunch-time Python

## Block Courses

- Scientific Software Development

# Knowledge transfer

- Handover of “finished” projects
- Responsible person must be identified early and involved in the project
- Establishing processes and tools in the research group
- Sometimes met with reluctance and unwillingness to change: not everything is perfect
- Early involvement of the researchers, back-and-forth (early delivery) and process transparency helps with the transfer
- Sometimes maintenance of completed project not guaranteed

# Challenges and outlook

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# Challenges: Interdomain communication

I want to find xyz in my data.

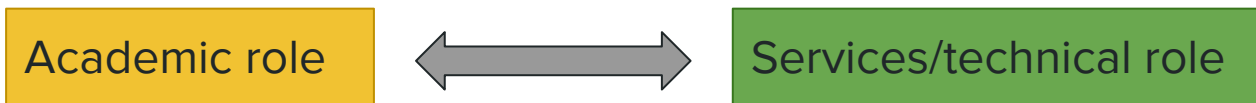
What are your requirements?



# Challenges: RSE acceptance and support for funding

RSE group different from research group!

- Many different roles
- Contributions to research projects on vastly different scales
- Psychological safety vs competitive research
- Expertise should not be lost
- Learning works differently
- Funding model quite different and currently not adequate
- Recognition as academic contribution and importance of RSE

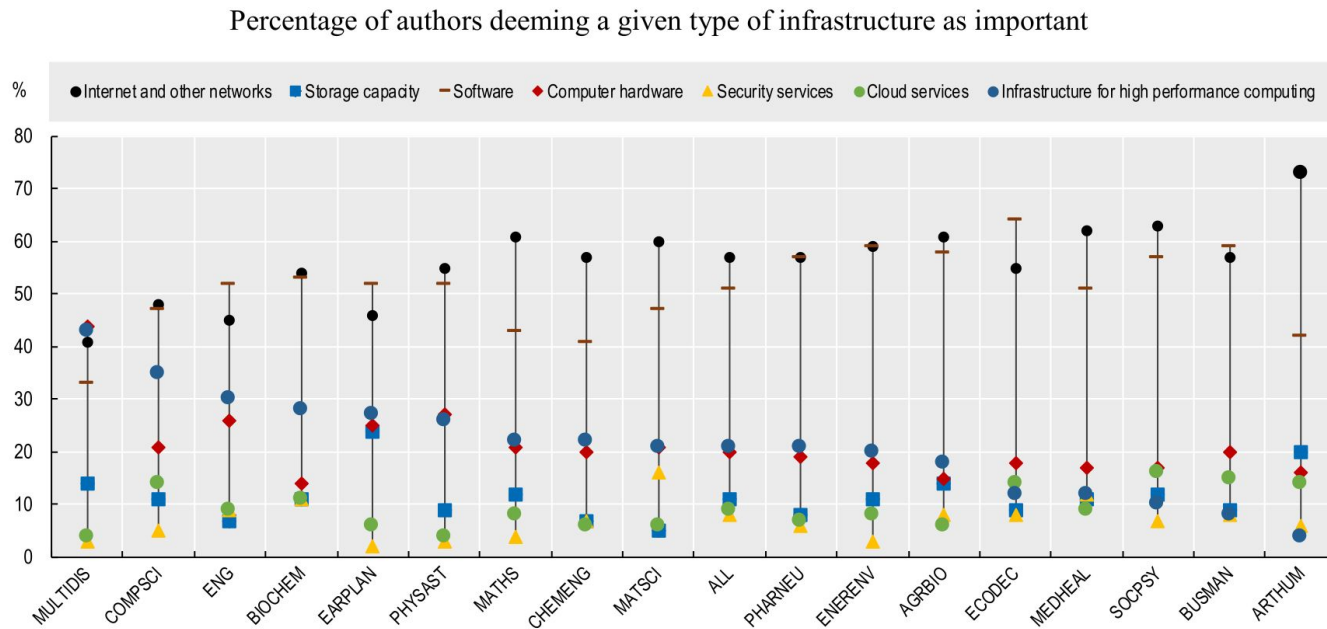


Where does an RSE fit in?



# Research software = research infrastructure

**Figure 5.5. Most important infrastructure for scientific authors' research work, by field**



*Note:* Weighted estimates based on sampling weights adjusted for nonresponse. Respondents can select a maximum of two options.

*Source:* OECD International Survey of Scientific Authors (ISSA), 2018. <http://oe.cd/issa>.

# Getting in touch



- Our website: [ssc.uni-heidelberg.de](https://ssc.uni-heidelberg.de)
- Our email: [ssc@iwr.uni-heidelberg.de](mailto:ssc@iwr.uni-heidelberg.de)

Thank you for your attention!

